

Privacy Policy

First Presbyterian Church | Greenville, South Carolina

Last Updated: October 2026

Our Commitment to Your Privacy

At First Presbyterian Church Greenville, we value the trust you place in us when sharing your personal information. Whether you are a Covenant Partner, visitor, ministry participant, donor, or someone exploring our church online, we are committed to respecting your privacy and protecting the information entrusted to us.

This Privacy Policy explains what personal information we may collect, how we use and protect it, and the choices available to you.

Information We Collect

We may collect personal information when you interact with First Presbyterian Church, participate in our ministries, or use our website. Depending on your involvement, this may include:

- **Contact information:** Name, mailing address, email address, telephone number, and other information you provide.
- **Membership and ministry information:** Membership records, ministry involvement, volunteer participation, and attendance.
- **Registration information:** Details provided for classes, events, Children's and Student Ministries, and other programs.
- **Giving information:** Donation amounts, giving history, and information necessary to process contributions and maintain records.
- **Pastoral care information:** Prayer requests, pastoral care needs, and information voluntarily shared with church staff or ministry leaders.
- **Website information:** IP addresses, browser types, pages visited, and similar technical information, where collected.
- **Photographs and recordings:** Images, audio, or video captured during worship services, church events, and ministry activities.

We seek to collect only information reasonably necessary to support our ministries and fulfill administrative and legal responsibilities.

How We Use Your Information

We may use personal information to maintain membership and ministry records; provide pastoral care and prayer support; communicate church news and events; register individuals for programs; support child safety procedures; process contributions and giving statements;

coordinate volunteers; respond to inquiries; improve digital communications; and fulfill applicable legal, financial, and administrative obligations.

We do not use personal information for unrelated purposes without an appropriate basis for doing so.

Children's Privacy and Safety

Protecting children and young people is especially important to First Presbyterian Church. When children participate in ministries and programs, we may collect information from parents or legal guardians for registration, communication, emergency response, and safe administration of activities. This may include emergency contacts, medical considerations, allergies, and other relevant details.

We seek to limit access to this information to authorized individuals who need it for their responsibilities. Parents and guardians may contact the church with questions about information collected concerning their children. Where applicable, we follow legal requirements concerning the online collection and use of children's personal information.

Pastoral Care and Confidentiality

Information shared with pastors and ministry staff for prayer, counseling, or pastoral care is treated with sensitivity and respect. We seek to limit access to those with an appropriate ministry or administrative need to know.

Information may need to be shared when required by law, necessary to protect someone from harm, or otherwise permitted by applicable law. When submitting a prayer request, please indicate whether it may be shared with a prayer group or congregation or should remain confidential.

Online Giving and Financial Information

When you make a contribution, we collect and maintain information necessary to process the gift, acknowledge it, provide giving records, and meet financial and legal requirements. Online contributions may be processed through third-party payment providers that handle payment information under their own privacy and security practices. Access to giving records is limited to authorized individuals with appropriate responsibilities.

Email and Church Communications

We use email and other methods to share church news, worship information, ministry updates, special events, and opportunities to serve. You may unsubscribe from optional email communications using the link provided in those messages or by contacting the church. Certain administrative or ministry-related communications may continue when necessary.

Text Messaging (SMS)

If you choose to receive text messages from First Presbyterian Church, we collect your mobile phone number and your consent to receive text communications. We use this information to

send ministry announcements, event reminders, church updates, and other communications for which you have opted in.

We will not sell, rent, or share your mobile phone number or text messaging opt-in information with third parties for marketing or promotional purposes. We share this information only with service providers assisting us in delivering messages, such as our messaging platform, for purposes related to those services.

You may withdraw your consent and opt out at any time by replying STOP to any message.

Text Messaging Program

First Presbyterian Church Greenville offers an optional text messaging program to help individuals stay informed about church activities, ministries, and events. By opting in, you agree to receive ministry announcements, event reminders, church updates, and communications related to your selected ministries or activities.

- Message frequency varies, typically up to 4–8 messages per month.
- Message and data rates may apply depending on your mobile carrier and service plan.
- Reply STOP to any message to unsubscribe at any time.
- Reply HELP to any message for assistance.
- Mobile numbers and text messaging consent information are not sold, rented, or shared with third parties for their marketing or promotional purposes.

For questions, contact First Presbyterian Church at 864.235.0496 or contactus@firstpresgreenville.org.

Website Cookies and Analytics

Our website may use cookies and similar technologies to support functionality, understand website usage, and improve the online experience. Depending on services enabled, these technologies may collect browser, device, IP address, and usage information. Third-party embedded videos, registration tools, and other external content may also use cookies or collect information under their own policies. You may manage cookies through browser settings, although disabling them may affect functionality.

Photographs, Video, and Livestreaming

First Presbyterian Church photographs and records worship services, ministry activities, and special events to share the life of our congregation. Images and recordings may appear on our website, social media, printed publications, livestreams, or other communications. We seek to exercise appropriate care, particularly for images of children. Contact the church if you have concerns about the use of your image or your child's image.

Sharing Information with Others

We may share personal information with trusted service providers that assist with website services, email, event registration, payment processing, and ministry administration. We seek to share only information reasonably necessary for these services and to work with providers maintaining appropriate safeguards. We may also disclose information when required by law or necessary to protect safety or fulfill legitimate church responsibilities.

We do not sell personal information to third parties for their independent marketing purposes.

Protecting Your Information

We take reasonable administrative, technical, and physical measures to protect information against unauthorized access, misuse, alteration, disclosure, or loss. Access is limited according to ministry responsibilities and operational needs. No electronic system or internet transmission can be guaranteed completely secure.

How Long We Keep Information

We retain personal information as long as reasonably necessary for the purposes collected, appropriate church records, and applicable legal or financial requirements. Periods vary by record type and purpose. When information is no longer needed, we seek to dispose of it securely.

Your Privacy Choices

You may contact the church to request information about your records, correct inaccurate information, update communication preferences, request removal when appropriate, or ask questions about information practices. We review requests and respond as appropriate under applicable law and church policies. Some records must be retained for legal, financial, safeguarding, or administrative reasons.

Links to Other Websites

Our website may link to websites operated by other organizations or service providers. We are not responsible for the privacy practices or content of sites we do not operate. We encourage you to review their privacy policies.

Changes to This Policy

We may update this policy periodically to reflect changes in ministries, technology, practices, or applicable requirements. Updates will be posted on our website with a revised Last Updated date.

Contact Us

For questions or concerns about this policy or your personal information, contact:

First Presbyterian Church Greenville

200 West Washington Street

Greenville, SC 29601

Phone: 864.235.0496

Email: contactus@firstpresgreenville.org

Website: www.firstpresgreenville.org

We are grateful for the opportunity to serve you and are committed to handling the information entrusted to us with care, integrity, and respect.